4520-214 Working with ICT Hardware and Equipment

This unit will be assessed by observation and professional discussion during the assessment of 7540.

Assessment Criteria

**Outcome 1 Know how to plan and carry out a range of ICT hardware and equipment work activities under direction**

The learner can:

1. Describe the working process such as:  tools and techniques to be used;  procedures to be followed;  procedures for information recording.  customer requirements;  product specifications  planning own work

2. Explain how regulatory requirements affect work activities

**Outcome 2 Be able to plan and carry out a range of ICT hardware and equipment work activities under direction**

The learner can:

1. Use appropriate tools and techniques safely

2. Follow relevant working procedures such as:  Health & Safety  quality  use of tools  configuration  testing; logistics  waste disposal  problem escalation  information recording  obtaining work permissions  security and confidentiality  customer acceptance  commissioning  product registration.

3. Obtain specified resources

4. Record relevant information

5. Communicate the progress and outcome of work to the appropriate people

 **Outcome 3 Be able to minimise risks related to ICT hardware and equipment work activities**

The learner can: 1. Assess and minimise risks related to work activities such as:  loss or corruption of data  loss of service  damage to equipment